



## The Rappaport Companies

**VIA: EMAIL**

November 15, 2012

Direct Dial: (540) 982-6791

E-mail: [ecleveland@rappaportco.com](mailto:ecleveland@rappaportco.com)

RE: Mountain Roofing, Inc.

**LETTER OF RECOMMENDATION**

Dear Sir:

Mountain roofing, Inc. just completed a major roof project at our center, Towers Shopping Center, in Roanoke Virginia.

The scope of work included a complete tear off of the old roof and the installation of a new white TPO roof system over tapered insulation. We selected a Carlisle-Syntec roof membrane and this project was completed over the center section of the mall which is several thousands of square feet. The roof area features many roof levels that are all connected with varying height parapet walls, making the installation more difficult.

All work was completed in a timely and professional manner. I attended the roof top inspection with the Carlisle technical representative and the roof passed inspection with a perfect 10 rating.

There are many tenants under the roof system that was installed. When there was any objection by a tenant about noise, Mountain Roofing, Inc. did everything possible to accommodate our tenants. Mountain Roofing, Inc. was courteous and available to handle any questions or concern throughout the entire project.

I would highly recommend Mountain Roofing Inc. for any roof project.

Sincerely,

Ellen Cleveland  
Property Manager

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